

December 2010

"We can tell you more about them than their mother"

Volume 17 Issue 12

Dear Clients and Friends of the Orca Pod!

Thank you for trusting us with your background investigations—tenant and employment. Our year brought many challenges. However difficult the obstacles we faced there remained before each of us the purpose—the very reason we continue to fight the "good fight"—to provide the very best background checks in the Nation for <u>you</u> our clients. We fight for excellence.

Fondly, John and Rebekah Near The Orca Pod

We wish all of you a

Very Merry Christmas and a most prosperous and Happy New Year!

Portable Reports

<u>All</u> applicants can get a <u>FREE</u> copy of their screening report. On the other side of this newsletter is a flyer for this purpose.

Rebekah Near

Holiday Schedule for December:

Our office will be closed on:

December 24th, at 3:00PM December 25th, all day December 31st, at 3:00PM and January 1st 2011, all day

We wish all of you a Very Merry Christmas and a Happy New Year!!

ORCA *WISDOM*

Christmas is a necessity.

There has to be at least one day of the year to remind us that we're here for something else besides ourselves.

Orca-Lion's Eastern Office

We are excited to announce that we have opened an office in Eastern Washington! Some of you may have already received calls and/or reports from that office. Same good service & same excellent investigations.

Eastern Office Contact Information:

Contact Person: Jan Phone: 877-357-9016 Email: Lion@NWI.net

Effective December 15, 2010 Criminal and Civil Court Records

Court Records will no longer follow behind a report.

We will continue to provide a detailed list of criminal and civil records on the "investigative Report" including: 1) Date of Violation; 2) Charge; 3) Finding (final disposition); 4) Active Warrants, etc.

Reason: We are going GREEN! The amount of paper required to send every page of each court record we find on each applicant is oppressive to the environment AND to you as well as us—for paper, ink, printers, faxes, etc.

Denial Appeals: If an applicant appeals a "denial of tenancy" and details of every court record are required for the process, then contact us and we are happy to provide all of the court records.

Questions? Call Rebekah at extension #103

TO RENTAL APPLICANTS

Get A Copy Of Your Report "FREE"

Your Consumer Rights

Get a **FREE** copy of the background investigation report. No Charge! It is easy. For your security and privacy **carefully follow these simple instructions:**

- 1. Photocopy your driver's license and social security card.
- 2. Write a short note requesting a copy of your background investigation report. Your written request needs to include the following: A) Your full name; B) Name of the building, or landlord, where you applied; C) An email address, and/or a phone number so we can contact you; D) Where to send you the report (mailing address, email address, fax number).
- 3. Send the above to Lion Investigations (see below).

Lion Investigations
Orca Information, Inc.
PO Box 277
Anacortes, WA 98221
1-360-588-1633 phone
1-360-588-1189 fax
orca@orcainfo-com.com

GET A COPY OF YOUR CREDIT REPORT

Important: We are not authorized to send the credit report to you. To receive a **FREE** copy of your credit report log onto: www.annualcreditreport.com follow the prompts. Be sure to request a **Trans Union Credit Report**.

OR

Call or write to: **Trans Union Consumer Relations**, PO Box 1000, Chester, PA 19022. Phone 1-800-888-4213, www.transunion.com/myoptions or go to www.annualcreditreport.com (order Trans Union credit specifically- free and instant)

Thank you, The Lion Investigative Team